

BILLING & PAYMENTS

Water, Sewer & Trash are all billed on the same monthly statement

Water Bills are mailed out on or about the 1st of each month.

If you have not received your bill please contact the water department at Riesel City Hall at 254-896-6501 x3.

All water bills are due by the 15th of each month. Monthly bills are paid at the local CADENCE Bank in Riesel or you may pay online at cityofriesel.org. Customers also have the option to sign up for automatic bill payment (ACH). Contact City Hall at 254-896-6501 extension 3 to have an authorization form sent to you.

ACH payments are processed on the 12th of every month.

All disconnects for non-payment must be paid at City Hall. (No Cash or Personal Checks. Money Orders or Cashier's Check's Only)

All water bills that are not paid by the close of business on the 15th of each month will be assessed a 10% late fee.

All accounts that have not paid their balance in full by the last working day of each month by 3:30 pm will have a work order issued to disconnect service on the first working day of the new month.

Once a work order has been ISSUED to disconnect service, a \$25.00 re-connection fee will be added to the balance owed.

The total balance due must be paid in full before service will be restored. For emergency water or sewer issues after 4:30 pm or on the weekend / holiday please call **254-424-6658. This is not for restoring disconnected service due to non-payment.**